

# SOUTH WAIRARAPA DISTRICT COUNCIL

18 NOVEMBER 2015

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## AGENDA ITEM D2

### INFRASTRUCTURE AND SERVICES GROUP REPORT

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#### **Purpose of report**

To update Councillors on the Infrastructure and Services Group activities

#### **Recommendations**

Officers recommend that the Council:

1. *Receive the information.*

#### **1. Group Manager highlights**

There has been the finalisation of evidence for the Greytown Waste Water Consent. The consent hearing is programmed for 17 November. As yet there has still been no determination on the Martinborough consent.

The Investment Logistical Mapping process for the Featherston Cycle trail had the first meeting and the conclusion meeting is to be held on the 18 November. This distilled the issues into two main problems being safety and funding. While there was a lot of discussion on many other benefits they were considered "value adding" in the project. The project under council funding will be starting physical construction in November.

The Regional Transport Planning, Programming and Governance workshop explored the ways that existing regional planning is currently undertaken, including the interaction between central government priorities and local transport planning. Three particular challenges were identified for regional transport planning and programming:

1. Translating regional transport visions and priorities into local transport decisions in a way that is efficient and fit-for-purpose
2. For the transport system to work effectively there is a need for continuing investment in relationships to ensure constructive, effective but also efficient relationships between each council and NZTA (This interface exists across many NZTA specialist groups and functions)

3. Delivering consistent service levels across networks including:
  - a. The application of minimum standards (and approaches to risks) in road design and related services
  - b. How to fund and deliver local community desires to raise standards above the minimums.

## 2. Water supply

*SERVICE LEVEL – Council provides reliable and safe drinking water supplies. Water provided is safe to drink and there is adequate water for urban firefighting.*

### 2.1 Key Performance Indicators

WATER SUPPLY KEY PERFORMANCE INDICATORS	TARGET 2015/16	COMPLAINTS		INCIDENTS	
		MONTH	YTD	MONTH	YTD
The average consumption of drinking water per day per resident within the territorial authority	<400 Lt				
Compliance with resource consent conditions/water permit conditions to “mainly complying” or better	95%				
Water supply systems comply with Ministry of Health Bacteriological Drinking Water Standards guidelines 2000*	95%				
Water supply systems comply with Ministry of Health Protozoa Drinking Water Standards guidelines 2000	95%				
The total number of complaints received by the local authority about drinking water taste per 1000 connections	<15	0	0	0	0
The total number of complaints received by the local authority about drinking water odour per 1000 connections	<15	0	0.25 per 1000 connections (1 complaint)	0	0.25 over 1000 connections (1 complaint)
The total number of complaints received by the local authority about drinking water pressure of flow per 1000 connections	<15	0.5 per 1000 connections (2complaints)	1.5 per 1000 connections (6 complaints)	2	6
The total number of complaints received by the local authority about continuity of supply per 1000 connections	<15	0.5 per1000 connections (1 complaint)	0.5 per1000 connections (2 complaints)	1	2
The total number of complaints received by the local authority about drinking water clarity per 1000 connections	<15	0.5 per1000 connections (1 complaint)	0.5 per1000 connections (2 complaint)	1	2
Ratepayers and residents satisfied with level of service for water	75%				
Attendance for urgent call-outs: from the time that the local authority receives notification to the time that service personnel reach the site	< 1 Hr	(2/2) 100%	-	2	6
Resolution of urgent call-outs: from the time that the local authority receives notification to the time that service personnel confirm resolution of the fault or interruption	< 8 Hrs	(2/2) 100%	-	2	6
Attendance for non-urgent call-outs: from the time that the local authority receives notification to the time that service personnel reach the site	< 2 working days	14/19 (73%)	-	19	62
Resolution of non-urgent call-outs: from the time that the local authority receives notification to the time that service personnel confirm	< 5 working days	16/19 (84%)	-	19	62
Fire hydrants tested annually that meet NZ Fire Service Code of Practice	20%				
The % of real water loss from the local authority's networked reticulation system identified by establishing and measuring night flow	<20%				

## 2.2 Services

### 2.2.1. Water supply capital improvements Featherston

Stage one is progressing well and will be substantially complete by Christmas. Stage Two works to commence in the New Year.

### 2.3 Water treatment plants

The Waiohine, Greytown and Martinborough plants operated routinely over the period.

### 2.4 Water reticulation

There were 17 reticulation repairs reported and rectified during the period.

### 2.5 Water races

Routine monthly inspections and blockage clearing of the water race network has been performed by council contractors, City Care Ltd, to maintain satisfactory flows. There were 3 accounts for blockage clearing or no water flow for the Moroa and Longwood network over the period. One blockage at the inlet from Waiohine River stopped flow for about 36 hours.

## 3. Waste water

*SERVICE LEVEL – Council provides waste water services that effectively collect and dispose of waste water. Waste water does not create any smells, spill or health issues and causes minimal impact on the natural environment.*

### 3.1 Key Performance Indicators

WASTE WATER KEY PERFORMANCE INDICATORS	TARGET 2015/16	COMPLAINTS		INCIDENTS	
		MONTH	YTD	MONTH	YTD
Number of blockages per 1000 connections	<10	7 complaints	16 complaints	1.7 per 1000 connections (7 blockages)	3.98 per 1000 connections (16 blockages)
Ratepayers and residents satisfaction with waste water services	70%	Annual survey	Annual survey	Annual survey	Annual survey
Number of dry weather sewerage overflows per 1000 connections	<10	-	-	0.7 per 1000 connections (3 overflows)	0.7 per 1000 connections (3 overflows)
Attendance time: from notification to arrival on site	< 1 Hr	-	-	3/6 (50%)	13
Resolution time: from notification to resolution of fault	< 4 Hrs	-	-	5/6 (83%)	13
% of resource consent conditions complied with to mainly complying or better*	90%				
No. of abatement notices	<2				
No. of infringement notices	0				
No. of enforcement notices	0				
No. of convictions	0				
No. of complaints per 1000 connections received about sewage odour	< 15	0.2 per 1000 connections (1 complaint)	0.7 per 1000 connections (3 complaints)	1	0.7 per 1000 connections (3 complaints)
No. of complaints per 1000 connections received about sewage systems faults	< 15	0	0	0	0

WASTE WATER KEY PERFORMANCE INDICATORS	TARGET 2015/16	COMPLAINTS		INCIDENTS	
No. of complaints per 1000 connections received about sewage system blockages	< 15	7 1.7 per 1000 connections	16 4 per 1000 connections	3	11
No. of complaints per 1000 connections received about the response to issues with sewage	< 15	0	0	0	0
Proportion of urgent waste water service requests responded to within 6 hours of notification	95%	-	-	3/3 (100%)	11

### 3.2 Waste water treatment plants

Featherston, Lake Ferry, Greytown and Martinborough plants operated routinely during the period with no reported issues.

The trade waste discharger identified in July is working with Officers now to reduce the contamination in their waste. Owner is reviewing pre-treatment technologies to treat waste.

### 3.3 Waste water reticulation

There were 3 pipeline blockages reported during the period.

### 3.4 Hardie Grove, Featherston wastewater pipeline renewal

This work started on 22 October 2015; however equipment issues have caused delays. Project will be finished by Christmas.

## 4. Storm water drainage

*SERVICE LEVEL – Stormwater drains are well operated and maintained by the Council.*

### 4.1 Key Performance Indicators

STORM WATER DRAINAGE KEY PERFORMANCE INDICATORS	TARGET 2015/16	COMPLAINTS		INCIDENTS	
		MONTH	YTD	MONTH	YTD
% of ratepayers and residents satisfied with stormwater drains	54%	Annual survey	Annual survey	Annual survey	Annual survey
% of urgent (any blockage causing extensive flooding of buildings or other serious flooding) requests for service responded to within 5 hours	95%	0	0	0	0
No. of flooding events	0	1	1	0	0
No. of habitable floors affected per flooding event per 1000 properties connected	0	0	0	0	0
No. of abatements notices	0				
No. of infringement notices	0				
No. of enforcement notices	0				
No. of convictions	0				
Median Response time to flooding events (Notification to personnel reaching site in hrs)	3	-	-	0	0
No. of complaints about stormwater per 1000 properties connected	0	0.2 per 1000 connections (1 complaint)	0.99 per 1000 connections (4 complaints)	1	4

All systems operated routinely and within available capacity during the period.

## 5. Solid waste management

*SERVICE LEVEL – Recycling stations are accessible and maintained. Refuse and recycling collection services are provided and waste minimisation actively promoted.*

### 5.1 Key Performance Indicators

SOLID WASTE MANAGEMENT KEY PERFORMANCE INDICATORS	TARGET 2015/16	COMPLAINTS		INCIDENTS	
		MONTH	YTD	MONTH	YTD
Number of communities with recycling centres	6				
Volume of waste disposed out of district	Decreasing by 2.5%	Decreased by 13.7% for August	-	-	-
% of ratepayers and residents satisfied with the level of service	80%	Annual survey	Annual survey	Annual survey	Annual survey

### 5.2 Waste management

Routine services have been delivered successfully over the period.

## 6. Land transport

*SERVICE LEVEL – Roads are maintained to ensure they are safe and comfortable to travel on. Footpaths can be safely used to get around town.*

### 6.1 Key Performance Indicators

LAND TRANSPORT KEY PERFORMANCE INDICATORS	TARGET 2015/16	COMPLAINTS		INCIDENTS	
		MONTH	YTD	MONTH	YTD
Using the RAMM measurement system, average smooth travel exposure on urban roads to be 85% and rural roads 95% with maximum variation of 5%	95%				
Ratepayers and residents fairly/very satisfied with the roads	78				
5% of sealed roads are resealed each year subject to availability of NZTA subsidy	100%				
The pavement condition index as measured by the NZTA pavement integrity index	95%				
The number of crashes causing injuries is reduced	Group and control average				
The number of fatalities and serious injury crashes on the local road network	<7				
Ratepayers and residents are satisfied with footpaths in the district	68%				
Availability of footpaths on at least one side of the road down the whole street	87%				
Footpath Condition rating 95% compliant with SWDC AMP Standard	95%				
The % of customer service requests relating to roads	95%	24/24	59/61	24	61

LAND TRANSPORT KEY PERFORMANCE INDICATORS	TARGET 2015/16	COMPLAINTS	INCIDENTS
and footpaths responded to within 48 hours		(100%)	(97%)
Meet annual plan footpath targets	Yes		

## 6.2 Roothing maintenance – Fulton Hogan

Climatic events over this period have created flooding and land movement issues on White Rock, Hinekura, Tora, Te Awaiti and Western Lake Roads in which Fulton Hogan responded to with urgency.

Sealed pavement digouts were completed on Lake Ferry, Kahutara, Ponatahi and Bidwills Cutting Roads.

Moiki Road had an iron and timber retaining wall installed due to under road dropout. This was undertaken urgently due to agricultural contractors requiring confidence of being able to access.

Drainage improvements have commenced along Tora Road. This is necessary to improve performance due to increased traffic flow to the coast.

Chemical spraying of rural signs and markers have been completed. Water table spraying has commenced.

Rural berm mowing has been programmed for the end of November. This has been brought forward due to the predicted weather and the fire risk of the mowing operation.

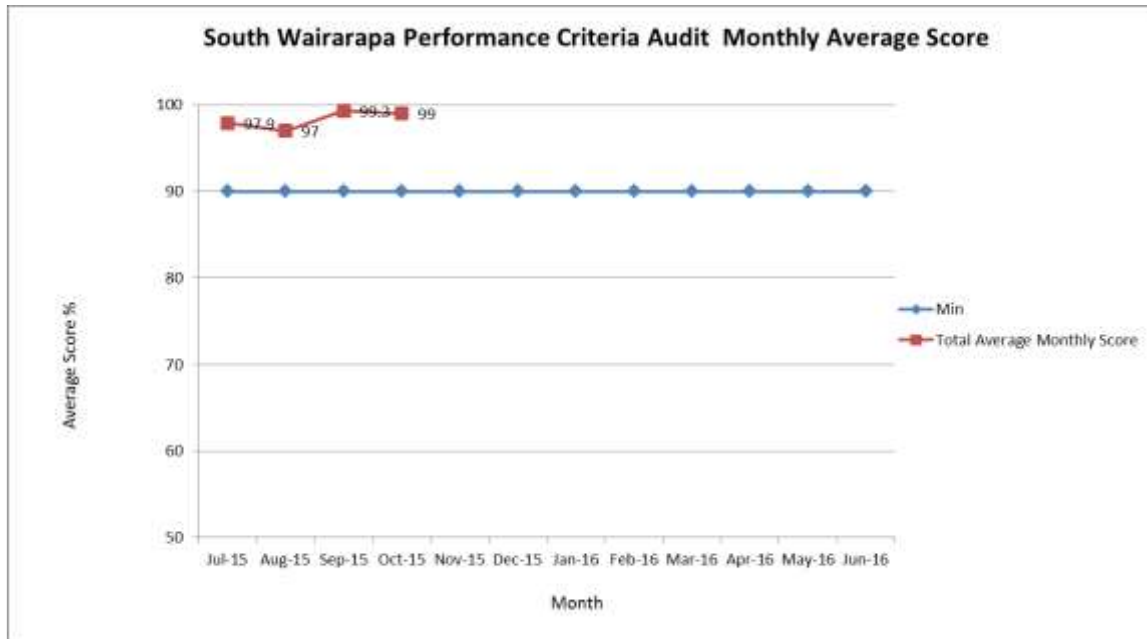
Pre-seal repairs have been completed along Cape Palliser Road. White Rock Road has been completed.

High grass shoulders were removed along Pahuatea, Hinekura, Cannock Roads as pre-seal repairs and to improve drainage within the network.

During October 89.66km of unsealed roads were graded, 518m<sup>2</sup> of sealed road digouts, 1929 m<sup>2</sup> of sealed carriageway levelling, 1.22km of sealed road edgebreak, 452km of rural road had markers and post sprayed during October.

Additional NZTA emergency work funding has been approved for reinstatement of Cape Palliser Road at Whatarangi Cliffs. Works are in the design stage with works programmed in the new year.

Fulton Hogan's monthly audit and cyclic activities is done on a monthly basis and their performance for the second financial year is charted below.



### 6.3 Reseals - Higgins

Higgins has submitted their design for the roads and streets programmed for the sealing season. The designs are currently being audited and budgets checked. Works are programmed to be completed before the end of the year.

The table below outlines the initial 2015/2016 sealing programme.

Road ID	Road Name	Start	End	Length	Width	Sealed Area
283	AWHINA DRIVE	0	49	49	6	294
283	AWHINA DRIVE	49	84	35	6.5	228
36	BIRDWOOD ST	286	378	92	7	644
36	BIRDWOOD ST	378	488	110	7	770
36	BIRDWOOD ST	488	600	112	7	784
37	BRANDON ST	517	554	37	9	305
37	BRANDON ST	554	663	109	9	899
37	BRANDON ST	663	887	224	10.3	2114
37	BRANDON ST	887	1108	221	12.2	2471
37	BRANDON ST	1108	1114	6	6	33
243	CANNOCK RD	0	61	61	5	305
243	CANNOCK RD	3261	3390	129	4.6	593
243	CANNOCK RD	3767	3836	69	4	276
203	CAPE PALLISER RD	2849	3010	161	5.6	902
203	CAPE PALLISER RD	3010	3020	10	5.6	56
203	CAPE PALLISER RD	3020	3548	528	5.6	2957
203	CAPE PALLISER RD	3548	3568	20	6.5	130
203	CAPE PALLISER RD	10293	10468	175	6.5	1138

203	CAPE PALLISER RD	10468	10608	140	6.5	910
203	CAPE PALLISER RD	14017	14348	331	6.2	2052
203	CAPE PALLISER RD	14348	14778	430	6.2	2666
203	CAPE PALLISER RD	30741	30789	48	8.4	403
203	CAPE PALLISER RD	30789	30949	160	8.4	1344
203	CAPE PALLISER RD	30949	31170	221	8.9	1967
203	CAPE PALLISER RD	31170	31204	34	8.1	275
77	COLOGNE ST	0	196	196	8.8	1725
77	COLOGNE ST	196	220	24	8.8	211
77	COLOGNE ST	220	461	241	8.8	2121
77	COLOGNE ST	461	508	47	8.8	414
77	COLOGNE ST	508	696	188	8.8	1654
77	COLOGNE ST	696	764	68	8.8	598
77	COLOGNE ST	764	997	233	8.8	2050
10	HASTWELL ST	0	116	116	11.6	1346
263	HINAKURA RD	8382	8559	177	6.3	1115
263	HINAKURA RD	8559	8958	399	6.3	2514
224	KAIWAKA RD	0	59	59	4.4	260
16	KURATAWHITI ST	117	731	614	8.5	5219
202	LAKE FERRY RD	17079	17697	618	7.2	4450
202	LAKE FERRY RD	17697	17733	36	7.2	259
202	LAKE FERRY RD	17733	18682	949	7.2	6833
202	LAKE FERRY RD	18682	18683	1	7.2	7
202	LAKE FERRY RD	18683	19127	444	7.2	3197
56	LUDLAM ST	0	234	234	9.8	2293
98	NEW YORK ST	0	237	237	7.8	1849
98	NEW YORK ST	237	482	245	7.8	1911
223	NGAPOTIKI RD	0	90	90	5.1	459
168	PAHAUTEA RD	0	134	134	5.7	764
168	PAHAUTEA RD	4303	6359	2056	5.8	11924.8
261	PONATAHI RD	3560	5190	1630	6.5	10595
261	PONATAHI RD	5190	7345	2155	6.5	14008
109	STRASBOURGE ST	233	237	4	8.5	34
109	STRASBOURGE ST	237	241	4	8.5	34
109	STRASBOURGE ST	241	353	112	6.6	739
109	STRASBOURGE ST	353	494	141	6.6	931
109	STRASBOURGE ST	494	500	6	8.5	51
259	WESTERN LAKE RD	990	1462	472	5.6	2643
265	WHITE ROCK RD	44289	44851	562	4.6	2585
265	WHITE ROCK RD	47631	47760	129	6.2	800
265	WHITE ROCK RD	47760	47916	156	6.2	967
265	WHITE ROCK RD	53998	54090	92	5.1	469
				16381		111545.8



## 7. Amenities

*SERVICE LEVEL – Parks and reserves enhance the quality of life in our communities. Our playgrounds are safe and enjoyed by the community. Clean safe public swimming pools can be accessed in the District. Provision of some low cost housing for the elderly (or in line with Council policy) in each town. Well maintained hall facilities that are available for the public to book. Public toilets are convenient, clean and safe. There is a wide range of library stock including up to date material.*

### 7.1 Key Performance Indicators

AMENITIES KEY PERFORMANCE INDICATORS	TARGET 2015/16	COMPLAINTS		INCIDENTS	
		MONTH	YTD	MONTH	YTD
Users satisfied with parks and reserves	90%				
Ratepayers and residents are satisfied with Council playgrounds	80%				
Council playground equipment that meets national standards	100%				
Council pools comply with NZ swimming pool water testing standards	100%				
Ratepayers and residents satisfaction with Council swimming pools	65%				
Occupancy of pensioner housing	99.8%				
Ratepayers and residents satisfied with town halls	74%				
Cycle strategy	Developed				
Ratepayers and residents satisfied with public toilet facilities	90%				
Taking programmes out into the community and providing a wide variety of programmes in the library	>3 per library				
% of ratepayers and residents satisfied with libraries	90%				

### 7.2 Parks and reserves

#### 7.2.1. Featherston

Featherston got off relatively lightly in the recent period of high winds. The only issues were at the children's playground, where a hanging branch had to be removed from a tree, and where most of the bark fall surface had to be collected from the car park at the doctors' surgery and replaced in the playground. Card Reserve is being prepared for the Featherston cluster schools' athletic day on 9 November.

Confirmation of pricing has been received for the trimming of the Card Reserve hedge on the corner of Underhill Road. There is a high cost associated with this because the work has to be done around power lines. Although this work was agreed to in the LTP, we delayed implementation until the warmer weather to minimise the impact of the power outage on nearby residents. We are awaiting confirmation of the date for the work from the arborist.

The Department of Conservation will construct a new car park at the Lake Domain over the next week. This is part of the Wairarapa Moana programme, which has already seen attractive new signage go up at Lake

Domain and other locations. The car park will be on the eastern side of the Domain, at the footbridge.

### **7.2.2. Greytown**

The fence on the East Street side of Stella Bull Park was damaged when a tree fell down on it in August. The tree has since been removed and a new one planted. The fence was an old wire fence which dated from the days when the park was a paddock. It will be replaced in the next couple of weeks with a wooden rail fence similar to the one at Considine Park. Stella Bull Park is now home to the Greytown Country Market, which takes place on the first Sunday of each month between October and April. City Care staff have worked with the market organiser, and the members of the Friends of Sarah and Stella Group, to ensure that the park remains in optimum condition throughout. The first two market days have been very popular and it has been great to see the park decorated with stalls and bunting, and full of people.

### **7.2.3. Martinborough**

The merry-go-round in the children's playground has now been removed. A decision about a replacement piece of equipment will not be made until the situation with the Waihinga Centre or alternative is clearer.

Council has granted approval for Martinborough Rugby Club to continue to use a section of Coronation Park on New York Street as an overnight stay area for self-contained camper vehicles. The Club will need to seek registration as a campground for self-contained vehicles for this area. It will only be available to members of the New Zealand Motor Caravan Association, and donations from the campground will go towards funding Martinborough junior rugby.

### **7.2.4. Coastal reserves**

Amenities and City Care staff have been involved in the annual planning session for the summer season at the south coast reserves. The new toilet for north Tora is being manufactured now and should be in place before Christmas. There are still issues with the septic system at the Ngawi toilets, and this will be the subject of a separate paper to Council.

## **7.3 Properties**

### **7.3.1. Featherston**

The work on the Anzac Hall building is largely complete, with the last of the interior painting being done inside the clerestory windows. The installation of the new roof and flashings has got rid of the historic leaks, however a couple of new leaks have emerged and are being investigated. The next stage of work will be on the paving around the building.

Replacement windows are being manufactured for the rotten sash windows in the Information Centre porch. Both the Information Centre and the Library are being inspected to identify any necessary repairs before the buildings are repainted. The repainting is expected to be completed before

Christmas. The proposed colour scheme takes its colours from the Featherston public toilet colour scheme which was created by local resident Campbell Moon. At the time, it was agreed this colour scheme would be used the next time the Library and Information Centre were painted. The finished colours will look like the image below (only better painted!)



Featherston Community Board has approved the storage extension to the Menz Shed, and the colour scheme for the building when painted will be similar to the Library. A Memorandum of Understanding will be signed between the Council, the Community and the Menz Shed to confirm the on-going relationship between the three parties.



### **7.3.2. Greytown**

A new tenant has been found for one of the upstairs offices at Greytown Town Centre, and we expect to have the lease signed and the new tenant move in by the end of the month.

### **7.3.3. Martinborough**

The Martinborough Town Hall sustained damage in the high winds, with an exterior panel on the west face of the stage tower being smashed. The debris has been removed, and the tower is water-tight from the inside. For health and safety reasons we will have to use scaffolding to make the repair, so we commissioned a local drone pilot to fly his camera drone over the roof to see what other work might need to be done up there while the scaffolding is up. There is a surprising amount of rubbish on the roof, not all of which could have been blown up there by the wind!

## **7.4 Community housing**

There have been a few enquiries about houses available but no changes to the waitlist in Martinborough (five applicants), Greytown (three applicants) and Featherston (five applicants). Two new applications have been received and processed.

A unit at Burling flats became available in September and was offered to people currently on the waiting list, none of whom were interested in it. An application was received last week which meet the SWDC Community Housing Eligibility and is now being processed for a tenant to move in next week. It was a good opportunity while the flat was vacant to repaint the kitchen and do some general maintenance work.

The six monthly flat inspections have been completed, and City Care staff are in the process of completing the maintenance work that came out of these inspections i.e. tap threads, painting touch-up and oven element temperature controls etc. The tenants were very positive and happy in their flats. There is a good atmosphere of community in our pensioner housing, with residents keeping an eye out for each other, and some competitive gardening happening at Cicely Martin flats.

## **7.5 Cemeteries**

Enquiries and the purchasing of plots continued in September/October, with people making future plans on where they wish to be buried. There have been a few enquiries on when the cemeteries database will be available "live" on the internet. Although the data has been transferred from the old system to NCS, a programme of data checking still needs to be carried out.

### **7.5.1. Featherston**

There was one ashes interment in a wall in October.

### **7.5.2. Greytown**

There was one burial in September; one ashes burial and one placement of ashes in a wall in October.

### **7.5.3. Martinborough**

There were two burials in September. There was one ashes burial in the Services section in October, and two memorial plaques placed in ashes walls.

## **7.6 Swimming pools**

Work is well underway to prepare the pools for the summer 2015/16 season. The season will open on 28 November 2015, and close on 11 March 2016. Opening hours have been adjusted slightly so that they are the same for all three pools, and these changes will also enable us to keep the pools open until 7.30pm on Friday nights. All pools are expected to open on time. Amenities staff have met with City Care and CLM management to work through plans for the season. Most of last season's lifeguards are returning and we are looking forward to catching up with them at their induction.

### **7.6.1. Featherston pool**

The main pool at Featherston is full, and now only requires cleaning and dosing to have it ready for opening day. The lifeguard office has been tidied up and the changing rooms are being painted. The actual cause of the leak from the tiny tots double pool has now been identified and a plan developed to solve the problem – we hope to have these pools available for use this season after not being able to use them for the previous two seasons.

### **7.6.2. Greytown pool**

The main pool at Greytown is empty, with the lane markings due to be repainted next week, before refilling is done. Temporary lane markings

were done in order to get the pool open after its re-fit last season, and these have not lasted. Changes are also being made to the new pool ladders. The whole pool surrounds and grandstand has been water-blasted and the changing rooms have been tidied up.

### **7.6.3. Martinborough pool**

Martinborough's main pool is full and only requires dosing to ready it for opening day. The pool surrounds and grandstand roof at Martinborough have also had a clean-up.

## **7.7 Events**

### **7.7.1. Featherston**

Completed events – 16-18 October - Booktown

Future events – Christmas parade and Christmas market

### **7.7.2. Greytown**

Completed events – 4 October and 1 November – Greytown Country Market

Future events – December Greytown Country Market at Stella Bull Park;

Greytown Christmas Market at Greytown Town Centre

### **7.7.3. Martinborough**

Completed events – 24 October – Alice in Wonderland in Martinborough Square, Kokomai Festival

Future events – November – Toast Martinborough; February and March 2016 – Martinborough Fair

## **7.8 Libraries**

A joint meeting of the Carterton and South Wairarapa library managers was held on 16 October, and these are planned for every three months in future. The Wairarapa Library Service Committee signed off the reviewed and revised library policies at its meeting on 23 October, and these will go to the Policy and Finance Committee on 18 November. A strategic meeting of all Kotui managers is being held at National Library on 18 November to look at future planning for the Kotui network. The three library managers are looking forward to participating in a Kotui Infoshare day being held at Palmerston North on 24 November, where Kotui users will be able to discuss issues and tips about using the system. Planning is well underway for the summer reading programmes in the three libraries; the changes to the funding of these programmes will have no impact this year and a full programme is expected.

Martinborough library staff are making good progress in weeding the books stored at the Cork Street building in order to make way for the Menz Shed taking over the building. Menz Shed members have made some custom shelving for the children's area.

All three libraries have contributed books to Hawera Intermediate School, which lost its library and administration block to a fire a few weeks ago.

## 8. Civil defence and emergency management

*SERVICE LEVEL – People are prepared for a civil defence emergency.*

### 8.1 Key Performance Indicators

CIVIL DEFENCE AND EMERGENCY MANAGEMENT KEY PERFORMANCE INDICATORS	TARGET 2015/16	COMPLAINTS		INCIDENTS	
		MONTH	YTD	MONTH	YTD
Ratepayers and residents prepared for an emergency	75%				
Regional Civil Defence Emergency Annual Plan achieved.	Yes				

### 8.2 Wellington Regional Emergency Management Office (WREMO)

#### 8.2.1. Update

- WREMO operated a stand at the Wairarapa A&P Show on 31 October and 01 November. This was manned by Ruth Locker and Darryl McCurdy.
- Just over 21% of the South Wairarapa population registered for Shake Out 2015.
- An emergency preparedness workshop was held in Featherston at Turret House in conjunction with Arthritis NZ and Mobility Wairarapa.
- Planning is underway for community response planning workshop for Community Board members with a view to commencing community CRP meetings starting in the New Year.
- A Civil Defence training exercise will be held on 24 November, based out of the Emergency Operations Centre (EOC) in Masterton. This will be based on a Wairarapa-wide storm scenario. This will consolidate the 13 x EOC staff learnings from the 2015 training program.
- WREMO staff will be attending a NIWA seminar on predicted El Nino impacts on the region.

## 9. Appendices

- Appendix 1 Monthly water usage
- Appendix 2 Waste exported to Bonny Glen
- Appendix 3 Library statistics

Contact Officer: Mark Allingham, Group Manager Infrastructure and Services

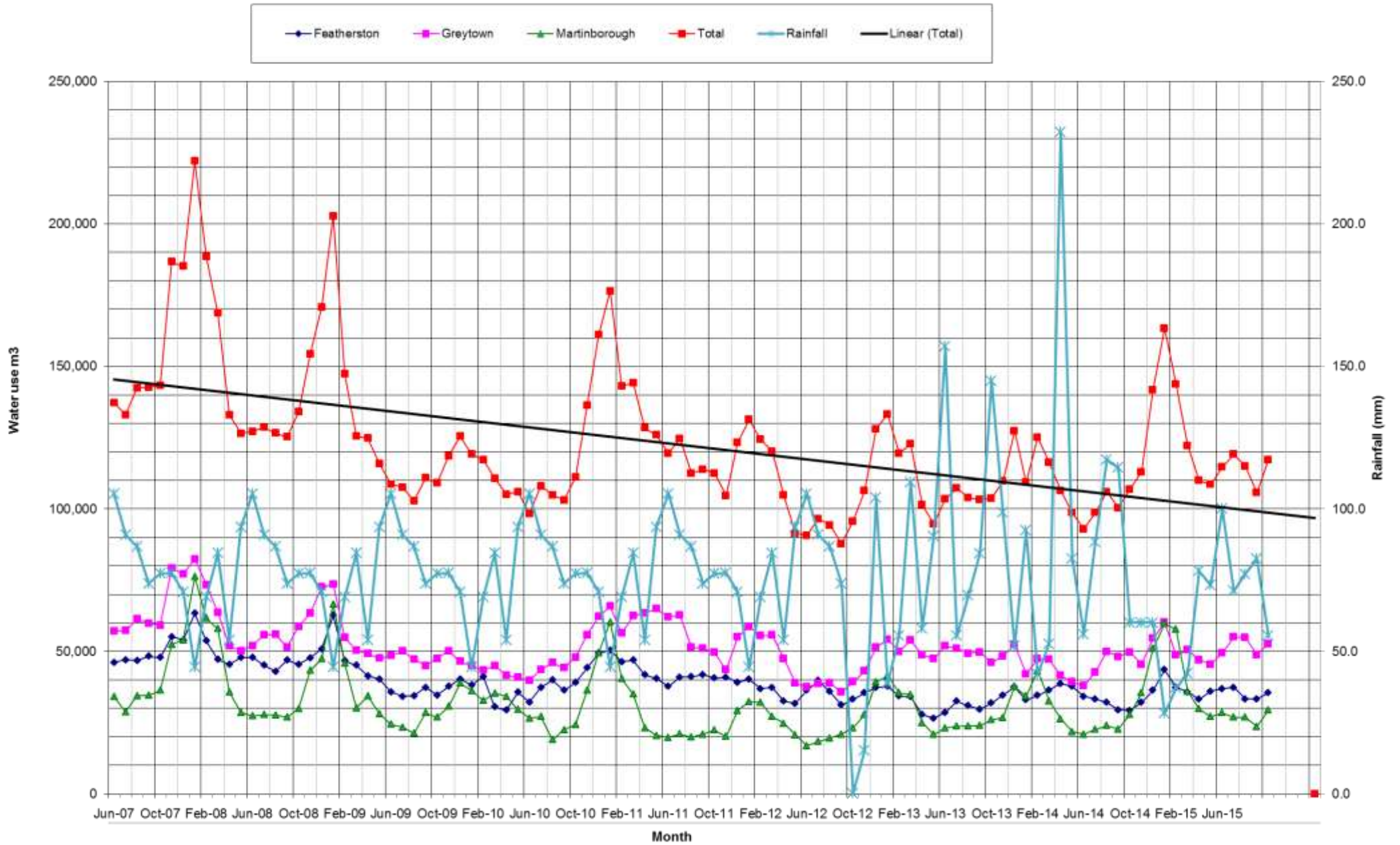
Reviewed by: Paul Crimp, Chief Executive Officer

# **Appendix 1**

## **Monthly water usage**



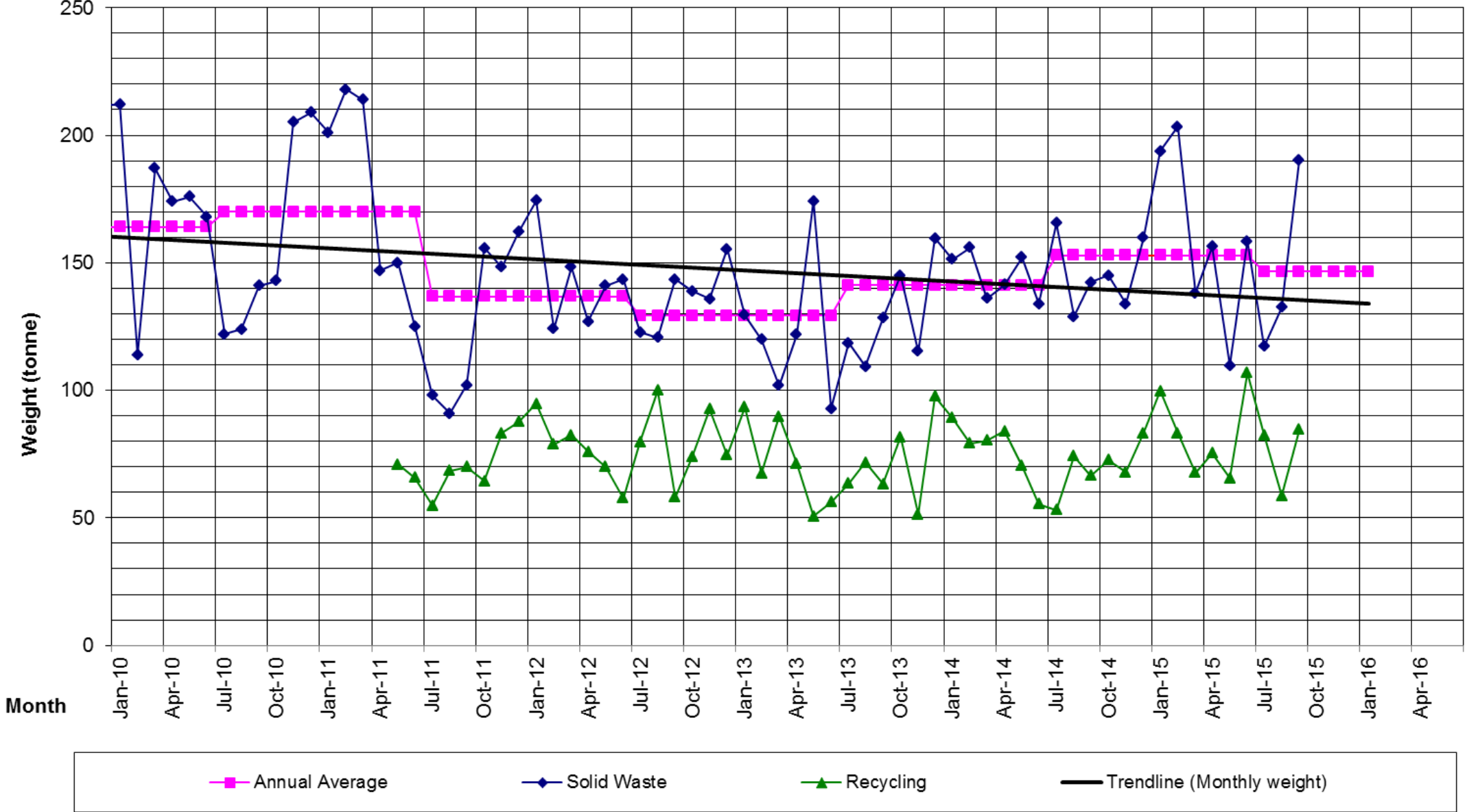
### Water use South Wairarapa District Council



## **Appendix 2**

### **Waste exported to Bonny Glen**

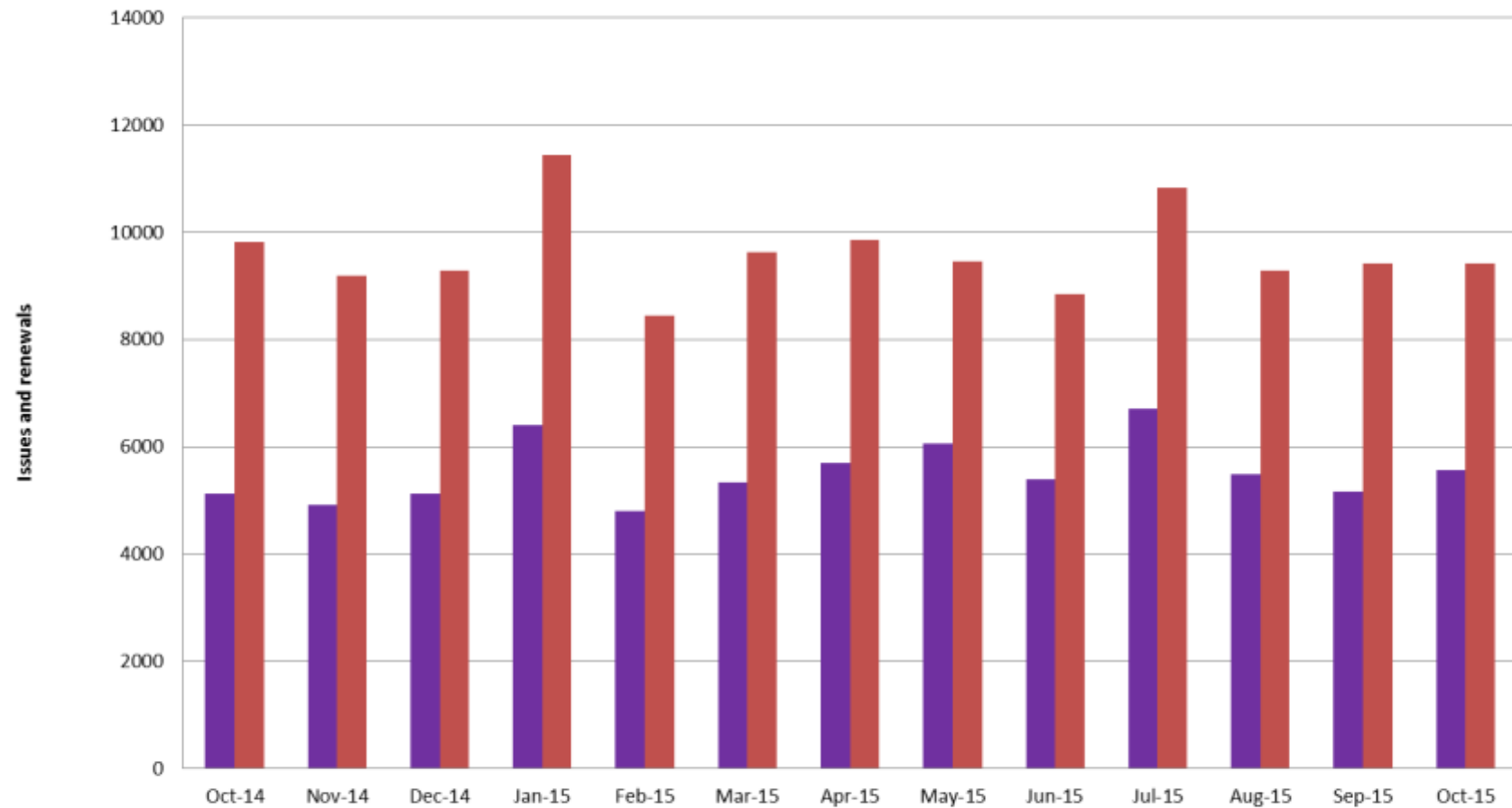
### Monthly weight of waste transferred to Bonny Glen



# **Appendix 3**

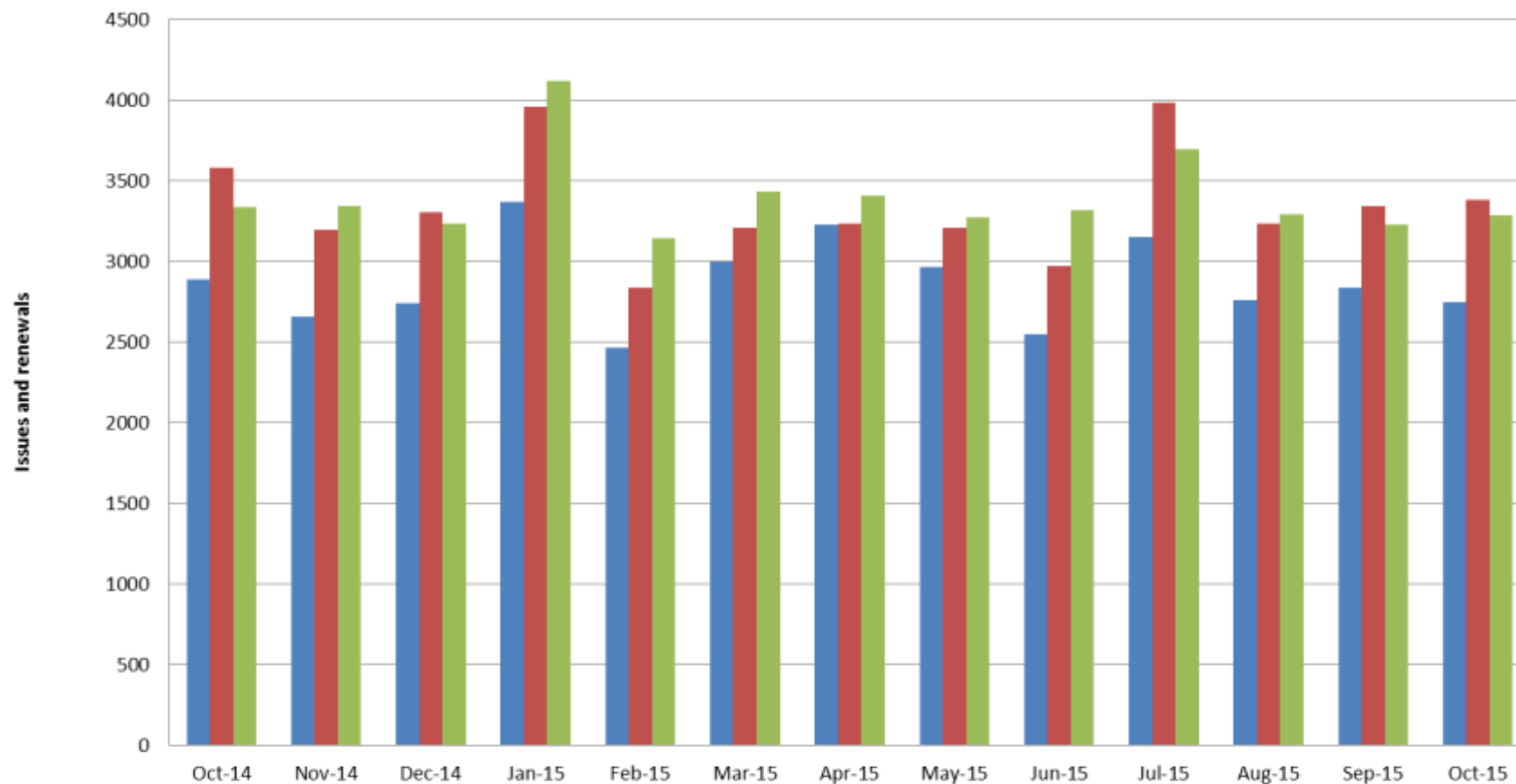
## **Library statistics**

## Wairarapa Library Service - issues and renewals to October 2015



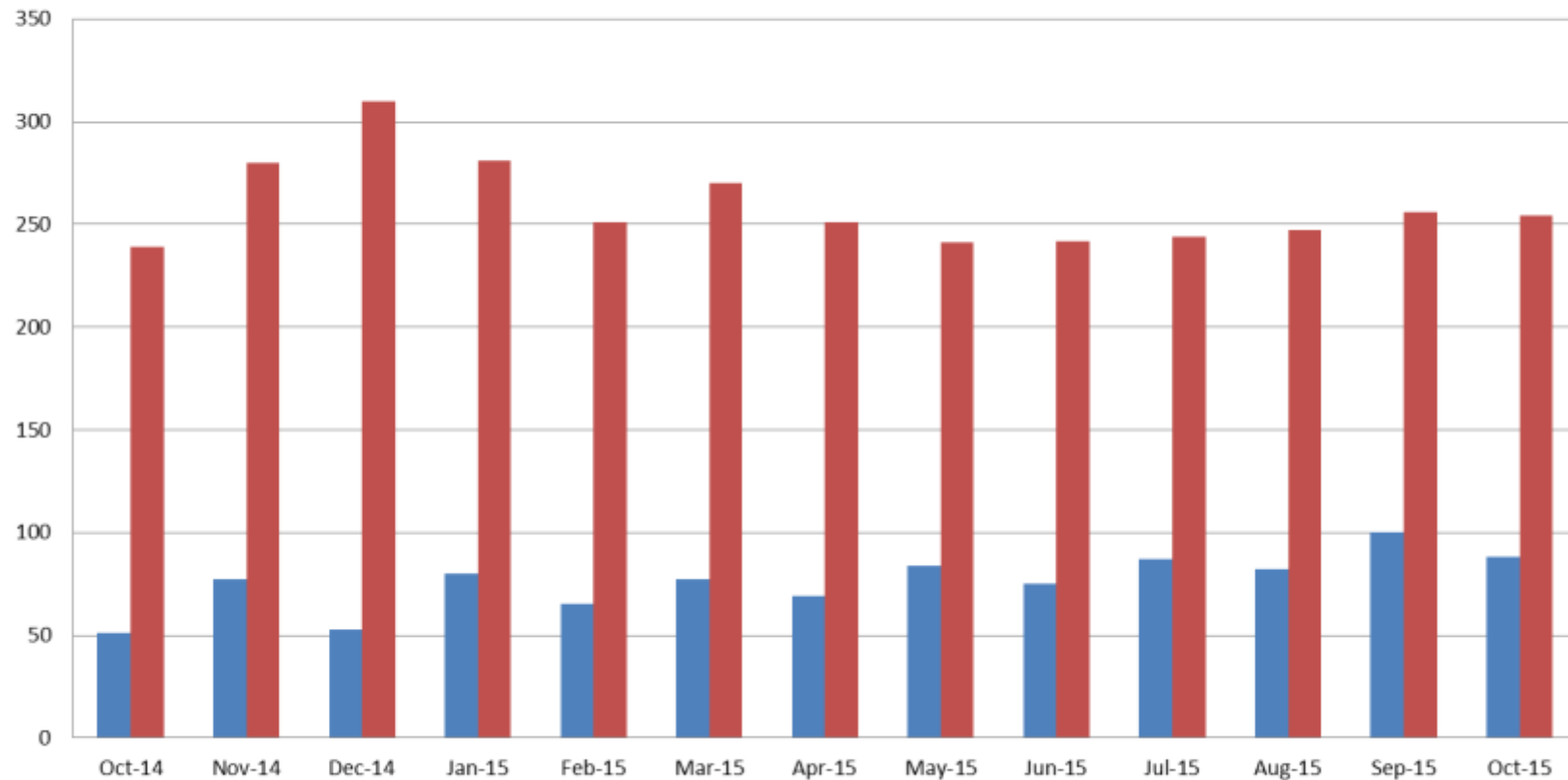
	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15
■ Carterton	5129	4921	5122	6406	4810	5341	5702	6063	5396	6702	5495	5161	5570
■ South Wairarapa	9808	9197	9279	11443	8442	9631	9865	9451	8836	10832	9291	9411	9414

## South Wairarapa libraries - issues and renewals to October 2015



	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15
Featherston	2890	2657	2741	3368	2466	2994	3227	2963	2548	3152	2763	2838	2748
Greytown	3583	3195	3302	3958	2834	3206	3233	3212	2971	3985	3235	3343	3383
Martinborough	3335	3345	3236	4117	3142	3431	3405	3276	3317	3695	3293	3230	3283

## Wairarapa Library Service - audio and e-book issues to October 2015



	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15
■ Audiobooks	51	77	53	80	65	77	69	84	75	87	82	100	88
■ E-books	239	280	310	281	251	270	251	241	242	244	247	256	254